

Terms and conditions:

1. The redemption period officially opens on July 24, 2026.
2. All serial codes must be redeemed within one (1) year of the release date. The redemption window will officially close at 11:59 PM PST on July 24, 2027. Any codes not used by this date will be forfeited and hold no value.
3. To redeem the supply set, players must use the redemption card obtained from booster set "Neometropolis". Each card contains a unique serial code and a link to the official redemption website.
4. Each serial code is valid for a one-time use only. Once a code has been successfully keyed in and submitted, it becomes void and cannot be reused or transferred to another player.
5. Bushiroad International Pte. Ltd will not be responsible for lost or stolen redemption cards.
6. For the supply set to be successfully shipped, players must provide accurate contact information, including full name, shipping address, email and phone number.
7. All collected information will be used solely for the fulfillment of the redemption and in accordance with our Privacy Policy.
8. Once a redemption is confirmed, items will be dispatched within 25 working days. Players will receive a notification once the item has been shipped out.
9. Changes to shipping or contact information may be made only once per redemption. This single modification can only be requested after the company has sent the initial confirmation email and before the item has been processed for shipping.
10. Redemptions are final. Items cannot be exchanged for cash, other rewards, or credit.
11. If an item arrives damaged, players must contact support within 48 hours of delivery with photographic evidence for an exchange.
12. Bushiroad International Pte. Ltd reserves the right to void any redemption resulting from a technical glitch, unauthorized code generation, or software error.
13. Bushiroad International Pte. Ltd is not liable for items lost due to incorrect address information provided by the player or delays caused by local postal services.
14. Shipping to JAPAN, CHINA, HONG KONG, MACAU, AND TAIWAN is not available.